# TeccWeb Server ProActive

You already know the importance of preventative maintenance for your Shop Machinery,  don't treat your ERP Server any different.  Now that you are up and running on Epicor E10, your network infrastructure, which includes your Servers and Database environment is the backbone of your business systems, and their efficiency and functionality will be a large component of your everyday success.

Don't leave the Server maintenance to chance. Proactive Server Maintenance is a business Best Practice and it's time to execute Best Practices.

TeccWeb can help you with the valuable maintenance of your Server. TeccWeb now offers our personalized TeccWeb Server ProActive Maintenance Program.

TeccWeb Server ProActive will ensure that your core ERP server is maintained and properly configured. Playing catch-up with you ERP System is not an option.

- Don't get hit with the *CryptoLocker Virus* and risk your business with unknown backup integrity.
- Don't get caught struggling with known Epicor bugs because the latest "Hot Fix" isn't applied.
- Don't get bogged down with slow DB searches because your SQL hasn't be Re-Indexed.

What you get with the maintenance program:

**E10 Server ProActive Maintenance Pre Setup**
steps included;

1. Setup a rock solid back-up plan for the Database and the Log Files
2. Setup a SQL maintenance plan to Index and Re-Index to ensure the best possible performance
3. Setup and Clean Up the old Backups from the server to ensure proper and adequate space for the new Backup files
4. Setup E-mail alerts to monitor the above Setups should anything fail

*Normal time required is 1 day per server.*

**E10 Server ProActive Maintenance**
steps included;

1. Weekly log in to visual confirm server health
2. Regular application of Epicor "Hot Fixes"
3. Score card verification of Items checked and validated
4. Regular reporting of work and server status

*Normal Time required is 2 hrs per week*

Sign-up now and receive a 10% discount off your current hourly rate. TeccWeb Server ProActive requires a 12 month commitment to ensure the 10% discount. For more information please speak to your consultant or contact our team at sales@teccweb.com.

Ask about options for AntiVirus and Off-Site backups.

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